



## **How to obtain a hard copy of your share certificate**

September 2023

Dear Shareholders,

We are pleased to inform you that the Hong Kong Stamp Office has granted approval for your executed Instrument of Transfer and the share certificates have been issued.

In order to acquire the physical copy of your share certificate, kindly follow the steps outlined below;

1. Send an email to Frank Jiang (fjiang@investorlink.com.au) requesting the delivery of your share certificate. Please include the following details in your email;
  - a. Holder's name
  - b. Quantity of Shares
  - c. Registered address

*Note: The above information can be found on your most recent holding statement.*

- d. Confirm whether your nominated postal address differs from your registered address.

Once your request is received, we will provide you with a scanned copy of the share certificate, along with an express post tracking number for your reference.

We would like to emphasise that shareholders are responsible for maintaining the integrity of their share certificates. Requiring a replacement certificate will result in additional costs and effort for shareholders.

Alternatively, if you prefer not to have the physical share certificate delivered at this time, you may choose to leave it securely stored with our administrative team at 99 Loyalty Limited.

Yours sincerely,

99 Loyalty Limited

*If you have any questions please submit them via Dialog.*